

How to Write Support Articles



Read the training docs:

<https://support.mozilla.org/en-US/kb/contribute-mozilla>



Practice on the staging site:

<https://support.mozilla.org/en-US/kb/staging-site>



Discuss which articles need editing:

<https://support.mozilla.org/en-US/kb/knowledge-base-dashboard>



Write and edit articles:

<https://support.mozilla.org/en-US/kb/writing-new-article>



Submit your article and wait for feedback.

For more information email Joni at jsavage@mozilla.com.